

# Login VSI Managed Services Edition

A complete solution of test-, monitor- and automation software, to help service providers offering IT managed services to their customers to offer a stable, high quality, well performing desktop and application environment, that is consistent over all platforms, and easy and effectively to manage.

***Lower cost of operation through full automation, while increasing the quality of services to your customers. Introducing the virtual user technology from Login VSI.***

Providers of managed services are constantly balancing quality (performance, stability, availability) as enforced by strict contracts and SLA's and costs (hardware, software, people) of providing these services. Login VSI has developed a complete managed services solution for virtualized desktops and applications, enabling service providers to deliver a higher level of quality, while lowering total cost.

## **Fully automated deployment and management of complex server parks**

Building and maintaining large and complex server parks is a delicate and time-consuming task. Making sure all servers and images are built, and remain, 100% consistently makes the task very challenging for even the most experienced data center employee. Login AM offers a fully automated solution, especially developed for hosted desktop and application environments, taking away close to 95% of the manual labor, while securing a perfect consistency over all platforms included, such as fat clients, VDI, SBC, and Cloud. Login AM provides one management console for any large environment.

## **Completely automated compatibility testing of all used applications**

Larger customer environments typically consist of a large number of different applications in use. Every infrastructure or application change generates the risk of malfunction in one or more of these applications. To protect business continuity it is crucial to check each application after every change made. Login AT is Login VSI's brand-new bulk application testing solution and is especially developed for the fully automated continuity testing of large numbers (of standard and bespoke) applications.

## **Unique combination of testing and monitoring to prevent negative impact of change**

In hosted desktop and application environments, most problems are caused by changes. These can be planned changes such as new versions of publications, new builds of Windows 10 or weekly updates, as well as unplanned changes such as automatic updates or changes accidentally caused by staff. But also, normal daily use can cause a gradual deterioration of desktop and application performance due to the pollution of storage and other devices. Hosting companies looking to provide the best possible user-experience for their customers desktops and applications running in VDI, SBC or DaaS, use the load-testing of Login VSI in combination with the pro-active monitoring of Login PI.

## Pro-actively address performance impact of updates, upgrades, and infrastructure change

All planned changes can be verified with Login VSI, the industry standard load testing solution for VDI, SBC and DaaS/SaaS. Check each change with a pre- and post-change load test, simulating the intended number of real concurrent users expected on the system. This way you detect potential performance problems before they affect the real end-users of your customer. Login VSI is also used to benchmark infrastructure options, to test the headroom of your environment, and to stress test.

## Never be surprised by changes that you didn't see coming, improving your availability %

All unplanned changes will be detected by Login PI, Login VSI's pro-active monitoring solution. One very precise virtual user will constantly (24/7) test and therefore detect any disturbance of your customers desktop and application performance, before the end-users of your customers do. The virtual (synthetic) user of Login PI also detects and predicts a potential gradual deterioration of your virtual desktop performance caused by gradual pollution of disks and other resources.

## The complete Login VSI Managed Services Edition consists of the following elements

- Login AM for server and image deployment and management
- Login PI for pro-active desktop and application monitoring
- Login VSI the de-facto standard for VDI/SBC/DaaS/SaaS load testing
- Login AT for bulk application compatibility testing

### The Login VSI Managed Services Edition top 5 benefits:

- A high level of cost saving through full automation and pro-active testing
- An easy to manage, and highly consistent (hybrid) server environment
- A higher percentage of availability through pro-active change validation
- Know and address potential performance problems, before customers notice
- Easily address the compatibility of large numbers of applications after changes

For more information please visit [www.loginvsi.com](http://www.loginvsi.com) or email [info@loginvsi.com](mailto:info@loginvsi.com).

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